

FAQ

1. What types of photography do you offer?

I specialize in portraits, couples, families, graduation sessions, business headshots, and lifestyle photography. Every session is tailored to your style and vision.

2. Where are you located?

I'm based in the Abbotsford, British Columbia, and travel to surrounding areas for photo sessions. Travel too far outside my standard service area may have an additional fee.

3. How do I book a session?

Simply fill out the inquiry form on my website or contact me by email, call or Instagram. Once we confirm the details, a deposit secures your date.

4. How much is the booking deposit?

A non-refundable booking retainer of 25% of the session price (minimum \$50) is required to reserve your date and time.

5. When is the remaining balance due?

The remaining balance is due before or at the beginning of your scheduled session.

6. What happens if I need to reschedule?

You may reschedule your session once at no additional cost by providing at least **48 hours notice**. If severe weather or an emergency prevents the session, we'll gladly work together to find a new date.

7. What happens if I cancel my booking?

The booking retainer is non-refundable because it reserves your session date. If you cancel, the retainer will not be refunded. If you need to cancel due to exceptional circumstances, please contact me and I'll do my best to help.

8. What happens if it rains?

If weather conditions are unsafe or unsuitable for an outdoor session, we'll reschedule your session at no additional charge. Overcast skies are usually excellent for photography and typically won't require rescheduling.

9. When will I receive my photos?

Your fully edited gallery is typically delivered within **1-2 weeks**. During busy seasons, turnaround times may be slightly longer, but you'll always be kept informed.

10. Can you help us pose?

Absolutely! Most of my clients aren't professional models. I'll guide you with natural posing and prompts throughout the session so you can feel relaxed, confident, and look your best.

11. What should I wear?

After booking, you'll receive a styling guide with outfit recommendations, color suggestions, and helpful tips to ensure your photos look timeless and cohesive.

12. Can we choose the location?

Yes! You're welcome to choose a location that's meaningful to you, or I can recommend beautiful locations that match the style you're looking for.

13. Will my photos be posted on your website or social media?

I love sharing my work, but I also respect your privacy. If you'd prefer to keep your images private, simply let me know before your session and I won't publish them.

14. Do you travel?

Yes. I'm happy to travel throughout Fraser Valley. Travel fees may apply for locations outside my regular service area.

15. What if I'm late?

Please let me know as soon as possible if you're running late. Arriving more than 15 minutes late may reduce your session time, and arriving more than 30 minutes late without notice may be considered a no-show.

16. What if I still have questions?

I'd be happy to help! Feel free to contact me by email, Instagram, or through the contact form on my website, and I'll get back to you as soon as possible.

17. Will I receive a sneak peek?

Yes! Whenever possible, you'll receive a few edited preview images within **24-48 hours** after your session. It ensures that you're happy with the artistic style or we can work on it to make some changes.

18. How long does a session last?

Session length depends on the package you choose. Most portrait sessions last between **30 minutes and 2 hours**.

19. How many photos will I receive?

Each package includes a specific number of professionally edited images. You'll receive at least the number included in your package, and occasionally a few extra if additional images meet my quality standards.

20. Do you provide RAW (unedited) photos?

No. RAW files are unfinished working files and are not included. Every delivered image is professionally edited to reflect my artistic style and quality standards.